



Nuvolo iOS app Accessibility Conformance Report

VPAT® Version 2.4

| | |
|---------------------------------|--|
| Name of product/version: | Nuvolo iOS app |
| Product description: | Nuvolo Connected Workplace Mobile iOS App |
| Report date: | 17 February 2021 |
| Contact information | compliance@nuvolo.com |
| Notes | |
| Evaluation methods used: | <p>This conformance report is based on the results of an accessibility audit conducted by The Paciello Group on a representative sample of pages/components across selected user journeys, for the purpose of assessing conformance to the Web Content Accessibility Guidelines (WCAG) 2.1.</p> <p>The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <p>Assistive technologies: VoiceOver, Zoom</p> <p>Accessibility testing tools: the Paciello Group Colour Contrast Analyser</p> |
| Applicable standards/guidelines | <p>This report covers the degree of conformance for the following accessibility standards/guidelines:</p> <p>Web Content Accessibility Guidelines (WCAG) 2.0 Level A/AA.</p> <p>Web Content Accessibility Guidelines (WCAG) 2.1 Level A/AA.</p> <p>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</p> |

Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

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WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.
- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

Table 1: Web Content Accessibility Guidelines (WCAG) 2.1, Level A

Notes:

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--|
| <p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does not support | Most screens throughout the application contain interactive controls represented by images that do not have any alternative text. Some screens also contain decorative images that have not been hidden from assistive technologies. |
| <p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|--------------------|--|
| <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does not support | <p>Information, structure, and relationships conveyed through presentation cannot be programmatically determined and are not available in text. These include:</p> <ul style="list-style-type: none"> • Content that is visually hidden but can still be accessed by assistive technologies. • Misuse or lack of heading semantics |
| <p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially supports | <p>While for the majority of content in the application the correct reading sequence can be programmatically determined, there is one minor exception: on one screen, dropdown options are located at the end of the document, rather than close to the button that triggers them.</p> |
| <p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <p>Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.</p> |
| <p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially supports | <p>While in the majority of cases color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element, there is one exception: color alone is used to distinguish certain elements in the floor map.</p> |
| <p><u>1.4.2 Audio Control</u> (Level A)</p> | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|---|
| <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does not support | Functionality of the application’s interactive content is not operable through a keyboard interface. |
| <p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | The code would suggest that for every component that receives keyboard focus, focus can be moved away from that component using only a keyboard interface. This will need to be tested again once the application is made operable using a physical keyboard. |
| <p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Supports | The application does not use keyboard shortcuts. |
| <p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | Supports | The application does not contain any moving, blinking, scrolling or auto-updating content. |

| Criteria | Conformance level | Remarks and explanations |
|---|--------------------|---|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The application does not contain anything that flashes more than three times in any one second period. |
| <p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Not applicable | |
| <p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | Screen titles are not conveyed effectively to assistive technologies. |
| <p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | <p>Focusable components do not receive focus in an order that preserves meaning and operability. These include:</p> <ul style="list-style-type: none"> Modal dialogs whose focus is not correctly managed. Content that remains in the screen’s focus order even after it is visually hidden, and meant to be inactive for all users. |
| <p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> | Partially supports | There are some exceptions in the floor map, where the purpose of each link cannot be determined from the link text |

| Criteria | Conformance level | Remarks and explanations |
|---|--------------------|---|
| <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | <p>alone or from the link text together with its programmatically determined link context.</p> |
| <p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Partially supports | <p>Functionality in the floor map relies on pointer gestures.</p> |
| <p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Supports | <p>For all content that can be operated using a single point, the down-event of the pointer is not used to execute any part of the function.</p> |
| <p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Partially supports | <p>For most user interface components with labels that include text or images of text, the accessible name of the component contains the text that is presented visually, with some exceptions: switches and sliders on the Settings screen have visible labels but do not have accessible names.</p> |
| <p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Not applicable | |
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <p>The human language of all pages in the application is correctly identified.</p> |
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) | Supports | <p>Focusable components do not initiate a change of context when they receive focus.</p> |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| <p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Changing the setting of any user interface component does not automatically cause a change of context. |
| <p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | For all input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text. These include errors that appear when invalid credentials are entered into the Login and Add Instance screens. |
| <p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | While labels or instructions are provided for the majority of content that requires user input, there are minor exceptions. These include a barcode scanner with no instructions on its use, and date pickers whose Month and Year fields have no visible labels. |
| <p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | |
| <p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) | Does not support | <p>The name, role, state, value of interface components, or notifications of change to these items, cannot be programmatically determined and is therefore not available to user agents, including assistive technologies. These include:</p> <ul style="list-style-type: none"> Controls represented by icons |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | <p>that do not have accessible names.</p> <ul style="list-style-type: none"> Controls and custom components such as buttons, tab panels and menus that have not been assigned roles. Modal dialogs which are not properly exposed to assistive technologies. |

Table 2: Web Content Accessibility Guidelines (WCAG) 2.1, Level AA

Notes:

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Does not support | Content and functionality is restricted to a particular orientation: viewed in landscape mode, content near the left margin on most screens disappears beneath the black camera bar. |
| <p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Not Applicable | |
| <p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does not support | The application includes text and/or images of text with a contrast ratio below 4.5:1. These include text, buttons and informational icons with poor color contrast. |
| <p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> | Does not support | Attempting to resize text by zooming the page up to 200% results in no change in the text size |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|---|
| <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | on all screens. |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Text is used to convey information rather than images of text. |
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Not applicable | |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Does not support | The visual presentation of interface components and graphical objects has a contrast ratio below 3:1. These include buttons and switches on the Settings screen and graphics on the floor plan. |
| <p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Not applicable | |
| <p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Supports | Additional content that appears on hover or focus is dismissable, hoverable and persistent. |
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|---|
| apply to non-web docs | | |
| <p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | All headings and labels appropriately describe the topic or purpose of their related content. |
| <p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) • | Does not support | Keyboard operable user interface components do not provide a visible keyboard focus indicator. These include form fields, links, buttons and all other interactive controls throughout the application. |
| <p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Navigational mechanisms that are repeated on multiple pages within a set of Web pages occur in the same relative order each time they are repeated. |
| <p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> | Supports | Components that have the same functionality within a set of pages are identified consistently. |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | |
| <p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | Does not support | Status messages are not announced to users of assistive technologies. These include errors that flag up invalid login credentials, instances and barcodes. |

Table 3: Web Content Accessibility Guidelines (WCAG) 2.1, Level AAA

Notes:

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) | Not evaluated | |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) | Not evaluated | |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) | Not evaluated | |
| 1.2.9 Audio-only (Live) (Level AAA) | Not evaluated | |
| 1.3.6 Identify Purpose (Level AAA 2.1 only) | Not evaluated | |
| 1.4.6 Contrast Enhanced (Level AAA) | Not evaluated | |
| 1.4.7 Low or No Background Audio (Level AAA) | Not evaluated | |
| 1.4.8 Visual Presentation (Level AAA) | Not evaluated | |
| 1.4.9 Images of Text (No Exception) Control (Level AAA) | Not evaluated | |
| 2.1.3 Keyboard (No Exception) (Level AAA) | Not evaluated | |
| 2.2.3 No Timing (Level AAA) | Not evaluated | |
| 2.2.4 Interruptions (Level AAA) | Not evaluated | |
| 2.2.5 Re-authenticating (Level AAA) | Not evaluated | |
| 2.2.6 Timeouts (Level AAA 2.1 only) | Not evaluated | |
| 2.3.2 Three Flashes (Level AAA) | Not evaluated | |
| 2.3.3 Animation from Interactions (Level AAA 2.1 only) | Not evaluated | |
| 2.4.8 Location (Level AAA) | Not evaluated | |
| 2.4.9 Link Purpose (Link Only) (Level AAA) | Not evaluated | |
| 2.4.10 Section Headings (Level AAA) | Not evaluated | |
| 2.5.5 Target Size (Level AAA 2.1 only) | Not evaluated | |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) | Not evaluated | |
| 3.1.3 Unusual Words (Level AAA) | Not evaluated | |
| 3.1.4 Abbreviations (Level AAA) | Not evaluated | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| 3.1.5 Reading Level (Level AAA) | Not evaluated | |
| 3.1.6 Pronunciation (Level AAA) | Not evaluated | |
| 3.2.5 Change on Request (Level AAA) | Not evaluated | |
| 3.3.5 Help (Level AAA) | Not evaluated | |
| 3.3.6 Error Prevention (All) (Level AAA) | Not evaluated | |

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance level | Remarks and explanations |
|-----------------------------------|--------------------|--|
| 302.1 Without Vision | Does not support | <ul style="list-style-type: none"> • Lack of table or grid markup in date pickers • The floor map cannot be used effectively by blind users • Misuse or lack of heading semantics • Focus remains on hidden content when new screens are loaded • Modal dialogs have accessibility issues • Related items are not structurally grouped together • VoiceOver has access to screen content even after it is hidden • Images with missing or inadequate text alternatives • Screen titles are not correctly implemented • Controls with missing or inadequate accessible names, roles or states |
| 302.2 With Limited Vision | Does not support | <ul style="list-style-type: none"> • Controls without a visible label • Screens do not support text resizing • Insufficient color contrast for non-text elements • Insufficient text color contrast |
| 302.3 Without Perception of Color | Partially supports | <ul style="list-style-type: none"> • The floor map would be difficult for someone with limited color vision to use • Some information is visually conveyed only through color • Insufficient text color contrast • Insufficient color contrast for non-text elements |
| 302.4 Without Hearing | Not applicable | The application contains no content that requires hearing in order to be |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| | | understood. |
| 302.5 With Limited Hearing | Not applicable | The application contains no content that requires hearing in order to be understood. |
| 302.6 Without Speech | Not applicable | The application contains no content that requires speech. |
| 302.7 With Limited Manipulation | Does not support | <ul style="list-style-type: none"> • Some screens do not support landscape orientation • Some functionality in the floor map relies on pointer gestures • Focus is not managed well within dialogs • The focus remains on content even after it has been hidden • Controls cannot be used or operated using a physical keyboard • Controls on multiple screens have missing or inadequate accessible names, roles and states |
| 302.8 With Limited Reach and Strength | Partially supports | <ul style="list-style-type: none"> • Some screens do not support landscape orientation |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does not support | <ul style="list-style-type: none"> • Some controls do not have visible labels, and their purpose may be difficult to understand • Lack of table or grid markup • The floor map is complex to use and has no instructions • User instructions are not provided for the barcode scanner • The screen reader routinely announces content that is hidden off screen • Insufficient color contrast for some text and non-text elements • Many images have missing or inadequate text alternatives |

| Criteria | Conformance level | Remarks and explanations |
|----------|-------------------|---|
| | | <ul style="list-style-type: none">• Controls with missing or inadequate accessible names, roles and states may not provide enough information when operated using a screen reader |

Chapter 4: [Hardware](#)

Notes:

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------------------------|---|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.2.2 Transactional Outputs | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.2.3 Speech Delivery Type and Coordination | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.2.4 User Control | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.2.5 Braille Instructions | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.3.2 Non-private Listening | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.4 Characters on Display Screens | Not applicable | The Nuvoilo iOS application is not hardware |
| 402.5 Characters on Variable Message Signs | Not applicable | The Nuvoilo iOS application is not hardware |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not applicable | The Nuvoilo iOS application is not hardware |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Not applicable | The Nuvoilo iOS application is not hardware |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------------------------|--|
| <u>405 Privacy</u> | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Not applicable | The Nuvo iOS application is not hardware |
| <u>406 Standard Connections</u> | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not applicable | The Nuvo iOS application is not hardware |
| <u>407 Operable Parts</u> | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Not applicable | The Nuvo iOS application is not hardware |
| <u>407.3 Input Controls</u> | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not applicable | The Nuvo iOS application is not hardware |
| 407.3.2 Alphabetic Keys | Not applicable | The Nuvo iOS application is not hardware |
| 407.3.3 Numeric Keys | Not applicable | The Nuvo iOS application is not hardware |
| 407.4 Key Repeat | Not applicable | The Nuvo iOS application is not hardware |
| 407.5 Timed Response | Not applicable | The Nuvo iOS application is not hardware |
| 407.6 Operation | Not applicable | The Nuvo iOS application is not hardware |
| 407.7 Tickets, Fare Cards, and Keycards | Not applicable | The Nuvo iOS application is not hardware |
| <u>407.8 Reach Height and Depth</u> | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not applicable | The Nuvo iOS application is not hardware |
| 407.8.1.1 Vertical Plane for Side Reach | Not applicable | The Nuvo iOS application is not hardware |
| 407.8.1.2 Vertical Plane for Forward Reach | Not applicable | The Nuvo iOS application is not hardware |
| 407.8.2 Side Reach | Not applicable | The Nuvo iOS application is not hardware |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------------------------|---|
| | | hardware |
| 407.8.2.1 Unobstructed Side Reach | Not applicable | The Nuvoilo iOS application is not hardware |
| 407.8.2.2 Obstructed Side Reach | Not applicable | The Nuvoilo iOS application is not hardware |
| 407.8.3 Forward Reach | Not applicable | The Nuvoilo iOS application is not hardware |
| 407.8.3.1 Unobstructed Forward Reach | Not applicable | The Nuvoilo iOS application is not hardware |
| 407.8.3.2 Obstructed Forward Reach | Not applicable | The Nuvoilo iOS application is not hardware |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not applicable | The Nuvoilo iOS application is not hardware |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not applicable | The Nuvoilo iOS application is not hardware |
| <u>408 Display Screens</u> | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not applicable | The Nuvoilo iOS application is not hardware |
| 408.3 Flashing | Not applicable | The Nuvoilo iOS application is not hardware |
| <u>409 Status Indicators</u> | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Not applicable | The Nuvoilo iOS application is not hardware |
| <u>410 Color Coding</u> | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not applicable | The Nuvoilo iOS application is not hardware |
| <u>411 Audible Signals</u> | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not applicable | The Nuvoilo iOS application is not hardware |
| <u>412 ICT with Two-Way Voice Communication</u> | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------------------------|---|
| 412.2.1 Volume Gain for Wireline Telephones | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not applicable | The Nuvoilo iOS application is not hardware |
| <i>412.3 Interference Reduction and Magnetic Coupling</i> | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.3.2 Wireline Handsets | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.4 Digital Encoding of Speech | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.7 Video Communication | Not applicable | The Nuvoilo iOS application is not hardware |
| <i>412.8 Legacy TTY Support</i> | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.8.2 Voice and Hearing Carry Over | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.8.3 Signal Compatibility | Not applicable | The Nuvoilo iOS application is not hardware |
| 412.8.4 Voice Mail and Other Messaging Systems | Not applicable | The Nuvoilo iOS application is not hardware |
| <u>413 Closed Caption Processing Technologies</u> | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not applicable | The Nuvoilo iOS application is not hardware |
| 413.1.2 Pass-Through of Closed Caption Data | Not applicable | The Nuvoilo iOS application is not hardware |
| <u>414 Audio Description Processing Technologies</u> | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not applicable | The Nuvoilo iOS application is not hardware |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------------------------|--|
| 414.1.2 Other ICT | Not applicable | The Nuvolo iOS application is not hardware |
| <u>415 User Controls for Captions and Audio Descriptions</u> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not applicable | The Nuvolo iOS application is not hardware |
| 415.1.2 Audio Description Controls | Not applicable | The Nuvolo iOS application is not hardware |

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | Does not support | See the Error! Reference source not found. section. |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not applicable | The Nuvolo iOS application does not have any documented accessibility features. |
| 502.2.2 No Disruption of Accessibility Features | Not applicable | The Nuvolo iOS application does not have any documented accessibility features. |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Does not support | Many objects throughout the application have missing or inadequate accessible names and programmatic roles. The state of stateful controls is often not conveyed to assistive technologies. |
| 502.3.2 Modification of Object Information | Partially supports | For stateful controls, the modified states, such as whether an item is selected or a section is expanded, are not always conveyed to assistive technologies. |
| 502.3.3 Row, Column, and Headers | Does not support | Date pickers are not coded as tables, so days in a month view are not programmatically associated with the day names across the top of the picker. |
| 502.3.4 Values | Supports | |
| 502.3.5 Modification of Values | Supports | |
| 502.3.6 Label Relationships | Does not support | Many controls have missing or inadequate accessible names. Several nonstandard components that may be difficult for some users to understand, such as floor maps and barcode scanners, do not have instructions. Controls represented by icons and other images do not have accessible names. |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------------------------|---|
| 502.3.7 Hierarchical Relationships | Does not support | The elements that make up components such as pagination widgets and tab panels are not structurally grouped together. |
| 502.3.8 Text | Supports | |
| 502.3.9 Modification of Text | Supports | |
| 502.3.10 List of Actions | Partially supports | Many controls throughout the application, such as buttons and switches, are conveyed to assistive technologies as plain text, and no operating instructions are provided. |
| 502.3.11 Actions on Objects | Partially supports | Some switches on the Settings screen are hidden from assistive technologies and can therefore not be operated/ |
| 502.3.12 Focus Cursor | Does not support | There is no visible focus while tabbing through the application's interactive elements using a physical keyboard. |
| 502.3.13 Modification of Focus Cursor | Does not support | The lack of a visible focus, coupled with the fact that many controls are reported to assistive technologies as plain text, would render it difficult or impossible to navigate the application using voice recognition software. |
| 502.3.14 Event Notification | Does not support | Content updates are often not exposed to assistive technologies, with the focus sometimes remaining on content that is visibly hidden. |
| 502.4 Platform Accessibility Features | Not applicable | The Nuvoilo iOS application is not platform software |
| <u>503 Applications</u> | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Does not support | The user's color and text size preference are not picked up and used in the application. |
| 503.3 Alternative User Interfaces | Not applicable | |
| 503.4 User Controls for Captions and Audio Description | Not applicable | The application contains no audio or video content. |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------------------------|---|
| 503.4.1 Caption Controls | Not applicable | The application contains no audio or video content. |
| 503.4.2 Audio Description Controls | Not applicable | The application contains no audio or video content. |
| <u>504 Authoring Tools</u> | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing | Not applicable | The application is not and does not contain an authoring tool |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable | The application is not and does not contain an authoring tool |
| 504.2.2 PDF Export | Not applicable | The application is not and does not contain an authoring tool |
| 504.3 Prompts | Not applicable | The application is not and does not contain an authoring tool |
| 504.4 Templates | Not applicable | The application is not and does not contain an authoring tool |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| 601.1 Scope | | |
| 602 Support Documentation | | |
| 602.2 Accessibility and Compatibility Features | Not applicable | The Nuvolo iOS app does not provide any support documentation. |
| 602.3 Electronic Support Documentation | Not applicable | The Nuvolo iOS app does not provide any support documentation. |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | All necessary documentation for the Nuvolo iOS application is provided electronically. |
| 603 Support Services | | |
| 603.2 Information on Accessibility and Compatibility Features | Not applicable | The Nuvolo iOS application does not offer support services. |
| 603.3 Accommodation of Communication Needs | Not applicable | The Nuvolo iOS application does not offer support services. |

Legal disclaimer

Include your company legal disclaimer here, if needed.